

Privacy Policy

Please read our Privacy Policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your personal data in our website (creditplace.com).

As the owner of this website, Creditplace Services becomes the owner and responsible for the files with the personal data voluntarily supplied by you. We have adopted all the security measures legally required for the protection of your data and your privacy in compliance with the laws applicable in Belgium, in particular the Belgian Privacy Act of 8 December 1992 on the protection of privacy in relation to the processing of personal data.

We shall endeavour to comply with the European GDPR (General Data Protection Regulation) and we commit to being fully compliant with the GDPR when it takes effect on 25 May 2018.

Collection and Processing of Personal Data

1. Following are some examples of data that this website may ask you to provide and their purposes:
 - i. The user name, email addresses and phone numbers will be requested for the purpose of proceeding to user administration.
 - ii. Company and personal details, tariffs, time-sheets, etc. These data may be collected during registration on the website, when processing invoices, by means of transactions or otherwise and will be used to ensure good quality of the services provided.
 - iii. Additional official identification data (such as national registration number) as well as all other information required by law will be requested for the purpose of proceeding to user administration and/or specifically to the services and transactions via the website.
2. In addition, the website collects and treats personal data for the following purposes: manage contractual and pre-contractual relationships, prevent abuse and fraud, establish statistics and tests, train staff, monitor service quality, commercial prospection or direct marketing in relation to products or financial services or other products or services promoted by the website.

Personal Data Storage

3. Personal data are stored in a secure environment that is not accessible to the public in accordance with the applicable laws. The website cannot guarantee the security of the data during transmission via the Internet and you must be aware of the risks related to the specificities of the Internet networks, in particular that information relating to personal data can be captured and/or transferred without our knowledge.
4. All the data collected is stored for a period no longer than necessary for providing or using the requested service. Beyond that period, the data will be deleted, made anonymous or kept for statistical purposes. When assessing how long personal data shall be stored, retention requirements might be stipulated by other applicable laws (e.g. anti-money laundering law). Stored personal data can serve as legal evidence in litigation, but we will not use such personal data actively.

Third Parties

5. If and when the website outsources part of its IT infrastructure and the processing of your data to third parties, it ensures that those third parties comply with applicable laws or regulations in relation to the processing of personal data and this Privacy Policy.

Use of Cookies

6. This website may use so-called "cookies". A cookie is a bit of information that is written to the hard drive of your computer, tablet, smartphone or any device you use in order to access this website. Each time you visit our website, this information is sent back to the website. This helps us to understand how our customers and potential customers use our website so we can develop and improve the design, layout and function aspects of the website.
7. Your data is stored in compliance with the laws applicable in Belgium and in the European Union. You can set up your browser to warn you each time a cookie is created or to prevent the creation of cookies.
8. The website does not have access to or control over cookies or other features on third-party websites and the information practices of these third-party websites are not covered by the terms in this Privacy Policy. Please contact them directly for more information about their privacy policies.

Confidentiality of Account and Password

9. If you choose, or are provided with, a user identification code, password or any other piece of information as part of our security procedures, you must treat such information as confidential. You must not disclose it to any third party.
10. You are solely responsible for maintaining the confidentiality of your passwords and/or any information in connection with your user profile. You must log off and close the browser window at the end of your session, because this will prevent others from accessing your personal data without your consent.
11. If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us at help@creditplace.com.

Right of Access to Personal Data

12. At any time and free of charge, in accordance with the regulations, you may access your personal data stored by the website, may ask for the rectification (in case of inaccurate data) or the deletion of your personal data. You may object, on reasonable and legitimate grounds, to your personal data storage and treatment.
13. You can exercise your rights of access, modification, deletion or opposition by sending us a request by e-mail to help@creditplace.com.

Changes in Privacy Policy

14. We reserve the right to change this Privacy Policy at any time. These changes will be announced on this page so that you always know what data is collected, how that information can be used and how we handle your personal data. Therefore, we encourage you to read this Privacy Policy regularly.

Contacting Us

15. If there are any questions regarding this Privacy Policy, you may contact us using the information below:

Creditplace Services

Avenue du Dirigeable 8,
1170 Brussels,
Belgium

help@creditplace.com

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